

PARENT SURVEY AUTUMN 2025 – ANALYSIS & ACTION PLAN

Parent Feedback 2025

Thank you to everyone who took the time to share feedback in our recent parent survey. We are delighted that so many families expressed positive views about the school and appreciate your thoughtful suggestions on how we can continue to improve.

Below is a summary of what parents told us (the data collected is set out below) and how we plan to respond.

1. Term Dates and Holiday Provision

You said:

You'd like our Easter holiday dates to align with other Wirral schools, and some parents would appreciate an extended summer holiday camp.

We will:

- Review the term dates for next year and explore aligning Easter with the wider Wirral calendar where possible.
 - Explore options to extend the duration of our summer holiday club or add an additional week of provision.
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2. Healthy Eating and Rewards

You said:

You'd like to see more healthy lunches and desserts with reduced sugar, and less use of sweets as rewards.

We will:

- Work with our catering team has already been underway this term ensuring that menus promote balanced, low-sugar options across the school, including in the EYFS.
 - Review our rewards policy and continue to prioritise incentives such as certificates, extra responsibilities, and positive notes home. We do have many incentives and positive motivational rewards in place already.
 - Continue to promote healthy lifestyles through curriculum themes and special events.
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3. Communication with Parents

You said:

You'd like school text messages to be timed more helpfully, earlier notice of events, and more frequent feedback about pupil progress—especially where children need extra support.

We will:

- Adjust the timing of reminder messages to early mornings, where appropriate and possible.

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- Publish the term overview of key dates (performances, assemblies, and parent events) at the start of each term in the weekly newsletter. These can also be found on the school website in the online Calendar section.
 - Review our progress reporting so that families of pupils who need additional support receive more regular updates.
 - Continue to monitor pupil progress closely and share any concerns early.
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4. Academic and Enrichment Balance

You said:

You value enrichment activities but would like to be assured that academic progress remains a priority.

We will:

- Review the balance between enrichment and academic learning to ensure both are strong and complementary.
 - Share more examples of how enrichment supports learning outcomes (e.g. teamwork, communication, problem-solving).
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5. Promoting Our School

You said:

The school should “sell itself” more.

We will:

- Continue to celebrate our pupils and staff on social media, newsletters, and the website.
 - Share success stories and achievements more widely within the community.
 - Refresh our “Why Choose Us?” information and promotional materials to reflect our ethos and strengths.
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6. Positive Feedback

Many parents commented that they are extremely happy with the school and have no areas for improvement. We are very grateful for your support and partnership.

Next Steps

We will review progress on these actions during the spring and summer terms and share an update with parents and governors. Thank you for continuing to help us make our school the best it can be.

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Total of parent surveys returned - 34

Questions from each part of the survey Part 1 – Communication & information Part 2 – Pupil Wellbeing Part 3 – Teaching, Learning & Support Part 4 – School Culture & Community	Total - Strongly Agree & Agree	Total - Not sure	Total – Strongly Disagree & Disagree
P1Q1 - The school provides me with the information I need about my child's learning and progress	33	1	0
P1Q2 - The school communicates clearly about events, routines, and important updates	34	0	0
P1-Q3 - I find it easy to contact the school if I have a question or concern	33	0	1
P2Q1 - My child feels safe at school	34	0	0
P2Q2 - My child is happy at school	34	0	0
P2Q3 - The school supports my child's emotional and mental wellbeing effectively	33	1	0
P3Q1 - My child is making good progress in their learning	32	2	0
P3Q2 - The school provides a broad and balanced curriculum (academic, sport, creative, enrichment)	33	1	0
P3Q3 - My child receives the right support for their individual needs	31	3	0
P4Q1 - The school promotes positive behaviour and respect between children	34	0	0
P4Q2 - The school actively promotes values such as kindness, responsibility, and respect	33	1	0
P4Q3 - I feel welcomed and included in the school community	33	1	0

Part 5: Responses to Open questions

One thing the school does really well is:
Staff are fantastic
Staff get to know the child's individual needs

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Staff encourage all age groups to mix
friendly and welcoming
Nurturing, personal approach with a family ethos
Caring for my child
Creating a really warm and welcoming home away from home environment. The whole Avalon team has been incredibly supportive and reassuring.
Communicate
Communicate
Happiness, kindness and a loving ethos is so evident in the school
Providing regular updates and progress of the child
Tailoring the learning style and experience to individual children
Open communication between parents & children
Very welcoming, all staff members feel like a family
All staff get to know the children very well which helps them feel safe and confident
Encourages all age groups to mix
Make us feel a part of the Avalon family all year round.
Making families feel welcome
Treats all the children as individuals and nurtures their differences
They listen! Thank you for installing the bike storage
The school's commitment to student well-being is outstanding
Tailoring the syllabus to how each child learns to get the most out of them
Positive and caring environment. Excellent pastoral care. Fantastic knowledge of the needs of each individual.
Very supportive culture which gives the children lots of opportunities
Communicate
Making learning fun and interactive
Responds promptly to queries
Treats all the children as individuals and nurtures their differences

One thing the school could do better is:

Align Easter holiday with the rest of Wirral to support parents
Love to see more healthy lunches and pudding with minimal sugar to help establish and reinforce healthy eating and ideally not giving sweets as rewards.
Sell itself
Sell itself
I can't fault anything!
SMS communication when there is an event at school to be sent in the early morning or late at night
Nothing
With my child being a little behind, I would appreciate a little more frequent feedback about his progress
Align Easter holiday with the rest of Wirral to support parents
Extend duration of holiday camp in summer
We have not been with the school for very long and have no negatives!
Flag up large fluctuations and dips in standardised tests and address potential factors early. This is not a criticism. I just think it may address any problematic communication with parents before worries arise.
Communicate dates for parent events sooner, such as concerts, ceremonies due to work commitments

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Sometimes feel could concentrate more on academic progress and ensure this takes place over enrichment activities. I occasionally feel the balance is not right.

Structured homework

Sell itself

My child struggles with particular children, I recognise this cannot be stopped but does seem to inhibit her progress sometimes.

Space out emails - sometimes we receive a lot of emails in one day about different events and I occasionally miss one if its short notice

Flag up large fluctuations and dips in standardised tests and address potential factors early. This is not a criticism. I just think it may address any problematic communication with parents before worries arise.

Any other comments or suggestions:

EY parent app updated with child's food and drink consumption

There must be an easier way to register for after school activities

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Yellow lines outside are annoying but I know there is nothing the school can do- not a fault of yours

All staff my child comes across are amazing to him. He has a great sense of self-esteem.

Maybe last day of summer term hire a bouncy castle for the children when the bell goes for them to enjoy

As always, its simply "The Best" Thank you!

We, including my child, are really happy with the school, its surroundings and staff. It's very welcoming and drop off and pick up is so much calmer than our previous school.

Packed lunch should be an option. Also, children should have the same option for uniform

My child's self-esteem seems to be recovering

Especially in year 5 there does not seem to be consistent homework supporting their learning

There must be an easier way to register for after school activities

Avalon is a fabulous school. Warm. Friendly and child focused. I wish there was an upper school

As always, its simply "The Best" Thank you!